



Bettendorf, Iowa



Facility and Services

- Access to Care
- Facility
- Program Services

- 24/7 Assessment and Referral Services
- Recent partnership with Regional Behavioral Health Authority
- Partnership with Integrated Telehealth Partners (ITP) physicians in multiple emergency rooms within the State of Iowa

Access to
Care

Facility

- 72 bed state of the art facility which opened in June 2020
 - 28 bed Adult Gero/Psychiatry Unit
 - 28 bed Adolescent Psychiatry Unit
 - 16 bed Adult Medical Detoxification (Detox) Unit
- Evidence Based Programming
 - Cognitive Behavioral based Therapy
 - Recreational Therapy
- Gymnasium
- Classrooms

Inpatient Services

- Decision to open Adolescent Unit in November 2020 was a result of partnership with community referral sources
- An additional incremental 10 beds will open January 25, 2021
- Remaining beds will open on or before March 31, 2021
- Community has expressed a need for Substance Abuse and Detox programming, which Eagle View is researching

- Adult and Adolescent Psychiatric Partial Hospitalization Programming opening Q1 2021
 - In person and virtual programming
- Adult and Adolescent Intensive Outpatient Programming opening Q1 2021
 - In person and virtual programming

Outpatient Services

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- Accomplishments
 - Strengths

- Iowa Department of Inspections and Appeals Licensure awarded June 2020
- Joint Commission (TJC) Accreditation received August 2020
- Regulatory Compliance
 - Ongoing Mock Survey
 - HBIPS for quarterly reporting to TJC
 - Implemented Safety & Culture Committee
 - Define, Measure, Analyze, Improve and Control (DMAIC) Process Improvement

Regulatory & Compliance Achievements

Accomplishments

- June 16, 2020 Open House was well attended by community stakeholders
 - Video message played expressing gratitude from Iowa's Governor
- 100% completion on Columbia-Suicide Severity Rating Scale (C-SSRS) since opening
- Joint Commission Accreditation with no Environment of Care (EOC) findings
- Successfully navigated through COVID-19 surge in the Quad Cities
- Eagle View Leadership presence on community boards

Organizational Strengths

- Committed, focused & enthusiastic leadership team
- Programs offer cutting edge services in the community as the first freestanding psychiatric specialty hospital in Iowa
- Caring & compassionate staff
- Safe, secure new facility
- Key community stakeholders supported CON and continue to be active in Eagle View's success
- Prepared to partner with insurers



Thank You!

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